



WIRESCOPE & FRAMESCOPE Product Family

Repair Agreements and Calibration Plans

Annual Repair Agreement

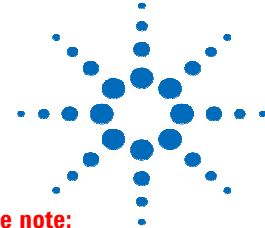
All Agilent WireScope and FrameScope instruments come with a comprehensive 12-month factory service warranty, but don't let a good thing end there. Agilent's economical Annual Repair Agreements (R-51B-501) are designed to continue your high quality factory repair coverage. Agreements purchased during the units original 1 year factory warranty, are effective the day after the original warranty period expires. Don't worry, if your factory warranty has already expired, the unit may still be eligible for a service plan, however there is a 30-day waiting period for the new plan to be effective.

Only an Agilent Service Plan can provide you with:

- **Guaranteed price and economy over per-incident service charges**
- **Peace of mind knowing that unplanned costs are covered**
- **Quick and hassle free service order processing**
- **Convenient access to factory trained technicians with a complete working knowledge of your Agilent equipment.**

Annual Calibration Plan

Agilent's Calibration Plans provide a factory calibration that is as precise and accurate as when the instrument first left our manufacturing facility. Our factory calibrations provide you with the confidence that only an original equipment manufacturer (OEM) can provide. Included with every factory calibration, Agilent's Service Engineers will provide you with documented before and after calibration data.



Please note:

All WireScope Pro repair agreements and calibration plans can be purchased in 1, 2, 3, 4, or 5 year terms. Prices are subject to change, so lock in today.

- Return shipping and handling charges are included in all service and repair contracts. Customers are only responsible for shipping the product to Agilent.

- Service contracts are not transferable!

- Prior to calling, please have the model number and serial number of both the main unit and the DualRemote (if applicable) readily available.

- When sending a unit to Agilent for service, *only* send the item(s) to be serviced. Please do not send any test probes, power adapters, or accessories.

- Agilent Technologies is not responsible for any data on the tester prior to servicing the unit. Please back up your results and delete them from the tester prior to having it serviced.

Prices effective January 1, 2008 and subject to change without notice. Prices listed are in USD.

Model Number	Product Description	Annual Repair Agreement (R-51B-501)		Agilent Calibration Plan (R-50C-511)	
		Monthly	Yearly	Monthly	Yearly
NEW N2640A*	WireScope Pro (w/ no Fiber SmartProbes)	\$6.26	\$75.12	\$30.44	\$365.28
NEW N2647MM	Pro Series MM Fiber SmartProbes	\$6.63	\$79.56	\$23.00	\$276.00
NEW N2647SM	Pro Series SM Fiber SmartProbes	\$9.08	\$108.96	\$23.00	\$276.00
N2600A	WireScope 350	\$18.73	\$224.76	\$21.37	\$256.44
N2610A	FrameScope 350 w/ or w/o DualRemote	\$18.73	\$224.76	\$21.37	\$256.44
N2620A	FrameScope Pro	\$18.73	\$224.76	n/a	n/a
N2597A	Fiber SmartProbes (MM or SM)	\$16.59	\$199.08	\$20.06	\$240.72

For detailed information or to request a quotation, contact Agilent's Support Agreement's Team at 1-800-829-4444

